

Cartridge Replacement Made Simple

A quick, straightforward 4-step guide to maintaining fresh, pure water across your entire home.



Time: Approx. 15 Minutes



Tools Needed: Spanner Wrench, Bucket & Towel



Frequency: Standard Routine Service

1

Shut Off & Release Pressure

Turn the main water isolation valve off (lever positioned at 90° to the pipe). Open the nearest cold tap or press the red cap button until water stops flowing and line pressure releases completely.

Tip: Place a bucket underneath to catch residual drips.



1.
TURN
VALVE

2

Unscrew Sump & Remove Old Cartridge

Slide the spanner wrench up onto the housing collar and turn clockwise (viewed from below) to loosen. Spin off by hand, responsibly discard the used cartridge, and empty the water into your bucket.

Note: The housing will be full of water; keep it upright as you lower it.



2.
LOOSEN
WITH
WRENCH

3

Rinse & Insert Fresh Cartridge

Rinse the housing bowl with clean water. Remove wrapping from the new cartridge, seat it centered onto the bottom guide spigot in its correct sequential housing, and ensure the rubber O-ring is clean and seated.

Seal Care: Lightly coat O-ring with food-grade silicone (never petroleum jelly).



3.
LUBE
O-RING

4

Hand-Tighten & Flush

Screw the sump back onto the cap vertically. Hand-tighten firmly by hand only (never use the wrench). With a downstream cold tap open, slowly restore water supply and flush for 2 to 3 minutes until clear. Check for leaks and you are done!

Important: Hand-tightening prevents over-torquing and preserves O-ring seals.



4. FIRM
HAND
TIGHTEN

» Cartridge Installation Sequence (Directional Flow)



Always install cartridges in the specific order recommended for your configuration, following the water flow from **Inlet (Stage 1)** through to **Outlet (Stage 2 or Stage 3)**.

Tip: Check your system's original packing list or contact our team if you need to confirm your particular cartridge order.

Simple Care & Water Hygiene

🕒 Away for 48+ Hours?

Run your cold taps for 5 to 10 minutes before drinking to flush out standing water.

📅 Away for 2+ Weeks?

Cartridge replacement is recommended after prolonged absence to maintain optimal freshness.

🕒 O-Ring Life

Replace rubber O-rings every 3 to 5 years (or if stretched/pinched) to ensure watertight peace of mind.

📅 Service & Replacement Record

Date	Stage 1 Cartridge	Stage 2 Cartridge	Stage 3 (if fitted)	Next Due
e.g. Oct 2026	Cartridge / Model Name	Cartridge / Model Name	Cartridge / Model Name	Apr 2027

Need Replacement Cartridges or Configuration Advice?

Our Australian filtration specialists are here to assist with genuine replacement packs and water quality advice.

[AUSTRALIAN SUPPORT](#)